

Introducing... NOVAsite



The world is changing and how field service is consumed needs to change too. It's no longer feasible for field service technicians to jump on a plane and take care of any equipment issues. NOVAsite changes the way NOVA conducts field service appointments. Our customers can now use our hands free smart glasses or download our app to their smartphone and be connected to a NOVA field service rep within seconds.

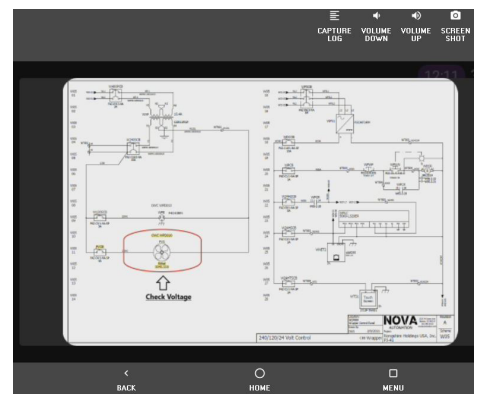
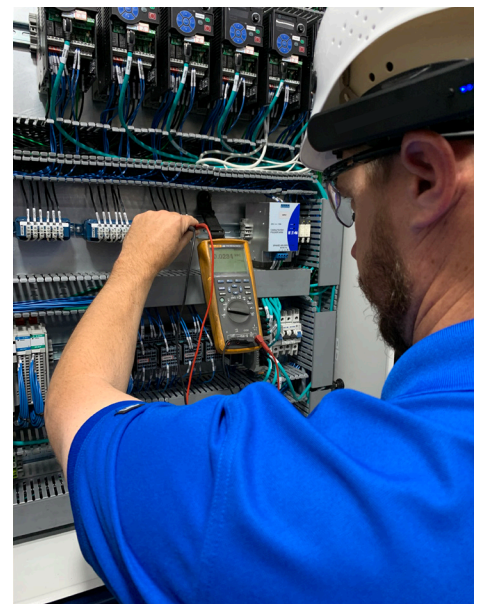
Not only does NOVAsite allow for better remote technical support, it also offers our field service reps to visually communicate to anyone they need assistance from during an on-site visit.

You'll notice our field service reps using the smart glasses in the field. NOVAsite has an embedded HD camera, as well as a micro-tablet to see what someone is trying to show them from the NOVA field service team.

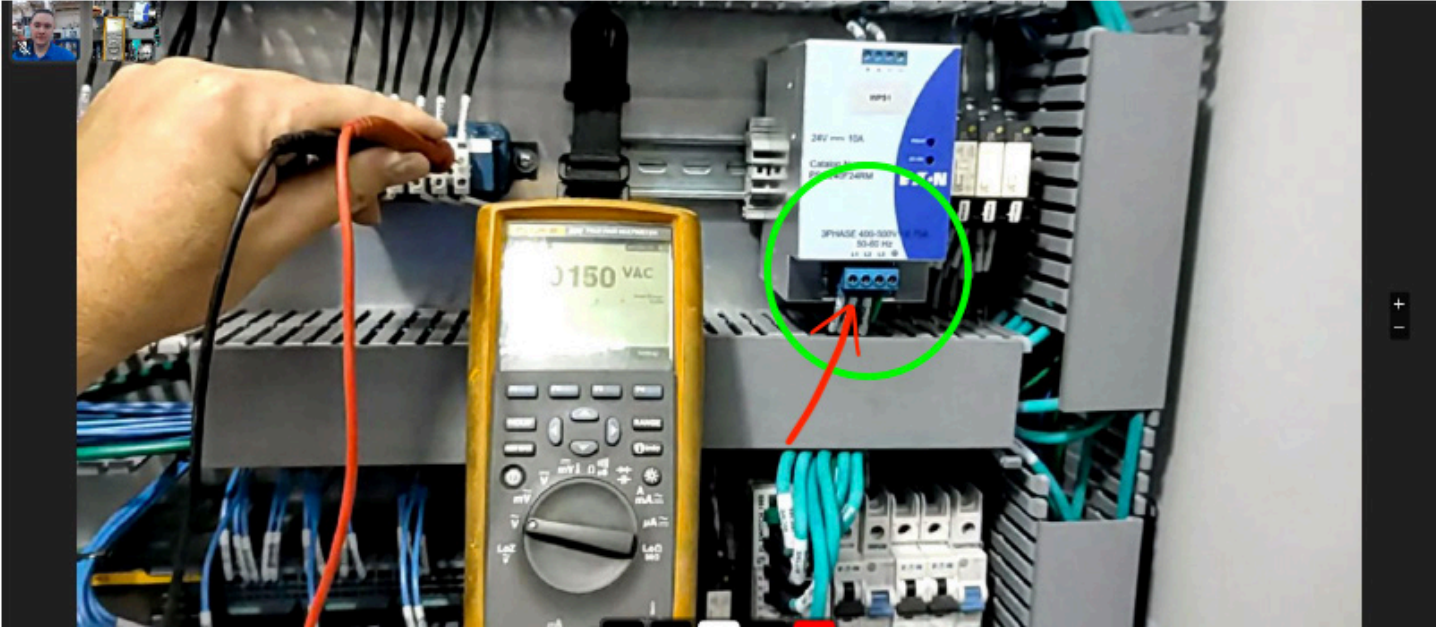
This allows our team to focus not only on the piece of machinery, but also whatever someone needs to show them in real time. It's also hands free, allowing the operator to multitask in ways they've never been able to do before. It's the most collaborative remote application in the industry today.

Key Benefits and Additional Features

- Increased collaboration between organizations
- Reduce costs for field service support
- Faster onboarding for operators
- Quicker repair times (What used to take days, can now take hours)
- Multi-Device Functionality and Device Optimized UX
- Data sync between devices
- Offline Access
- Easy to Setup Wi-Fi Connection
- Bluetooth Tool Connectivity
- Notifications
- Analytics for tracking specific events or unique application issues
- - Screen Sharing
- - HD Audio & Video Streaming



Your Process, Automated.



How NOVAsite Works

- Supported with all NOVA systems
- The operator can remotely connect with NOVA support, sharing a first-person point of view through smart glasses, mobile devices, or even web browsers
- Access to maintenance procedures, specs, manuals, and inspections through smart glasses or mobile device
- Input information or control interface via voice command
- Remotely control camera, capture photos, screen share, or even draw to provide guidance or assistance

All in all, NOVAsite is a great option to ensure your systems remain up and running as consistently as possible. Gone are the days of long periods of downtime due to issues requiring a technician on-site.

The industry is changing and NOVA is poised to be ahead of the curve, delivering our customers unparalleled support for their packaging automation machinery solutions!